

Owners Visiting Kennels Protocol

- The British Veterinary Association states “animals may act as fomites (objects or materials which are likely to carry infection), as the virus could be on their fur for a short period of time in the same way it is on other surfaces, such as tables and doorknobs. That’s why our main advice for animal owners continues to be to practise good hand hygiene by washing your hands thoroughly (for 20 seconds with soap and water) after touching your pet.”
- The Trainer must agree times or book appointments with owners to ensure that they only deal with one owner at a time.
- Owners must use their own leads for walking their greyhound.
- Staff must wash their hands for 20 seconds using soap and water or use hand sanitiser before going to retrieve a greyhound from the kennel/paddock.
- Staff must wipe the greyhound with a pet safe damp cloth at the point of collection. All wipes or cloths should be disposed of immediately after use.
- Owners must wash their hands for 20 seconds using soap and water or use hand sanitiser before approaching the greyhound.
- Staff must determine a way to hand over the greyhound in a manner which maintains a two-metre distance and if possible, hand over the greyhound in an outside secure area.
- If safe to do so, greyhounds should be securely tied to a fixed object such as a hook whilst the staff retreat two metres and the owner moves forward to attach their own lead. Once the owner has moved back the staff then retrieve their lead. The reverse procedure is used to return the dog.
- The owner should limit handling of anything else, such as their phone and face, during any time of contact with the greyhound.
- If handover occurs within the premises, face masks should be worn by both parties at the point of transfer.
- Wipe the greyhound with a pet safe damp cloth at the point of collection. All wipes or cloths should be disposed of immediately after use.
- Both staff and owners must wash their hands for 20 seconds using soap and water or hand sanitiser once the greyhound has been returned.